



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT: Jack H. Chang  
SERIAL NO.: 09/611,178  
FILING DATE: July 6, 2000  
TITLE: APPARATUS AND METHOD FOR PBX-INTEGRATED UNIFIED  
MESSAGING SERVICES ON A SWITCHED BACKBONE  
EXAMINER: Lisa Hashem (Tel. No.: (703) 305-4302)  
(Fax No.: (703) 872-9306)  
ART UNIT: 2645

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**CERTIFICATE OF MAILING**

I hereby certify that this paper is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to: Mail Stop: Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria VA 22313-1450, on the date printed below:

Date: 11-15-04

Name: \_\_\_\_\_

Carol Diez  
Carol Diez

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Mail Stop: Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**AMENDMENT AND RESPONSE TO OFFICE ACTION**

Dear Sir:

This paper is responsive to the Office Action mailed **July 15, 2004**. Please amend the above-identified application as follows:

**Amendments to the Claims** are reflected in the listing of claims, which begins on page 2 of this paper.

**Remarks** begin on page 20 of this paper.